



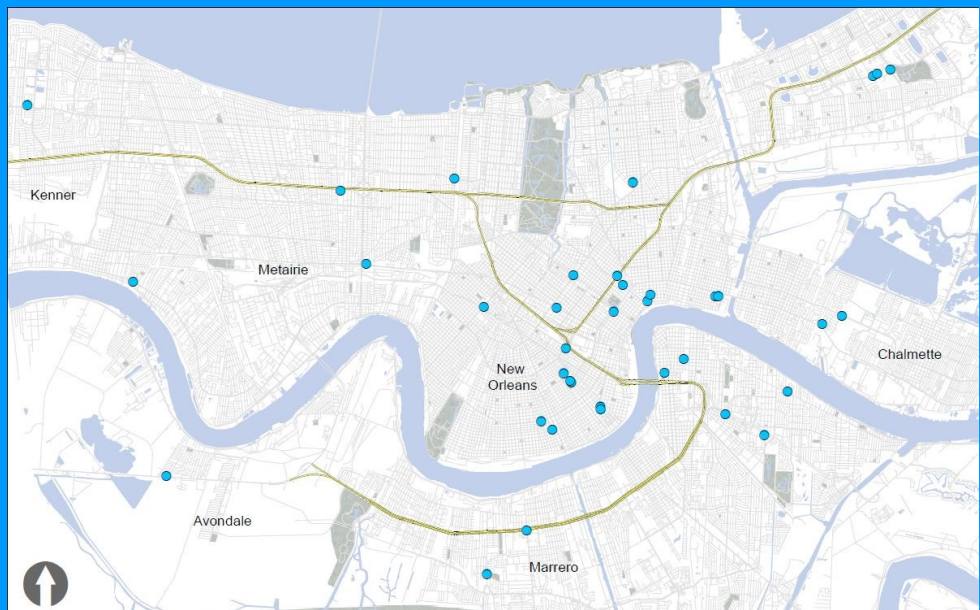
504HealthNet

Annual Report

Fiscal Year 2013

INSIDE:

- Collaborations
- Key Activities
- Future Efforts



Formed in 2008, 504HealthNet is a non-profit organization comprised of 20 community health service providers representing the primary care safety net for Orleans, Jefferson, St. Bernard, and Plaquemines Parishes. Together, we are working collaboratively to better meet the primary care and behavioral health needs of low-income, uninsured, and underinsured residents in the Greater New Orleans area. Our members serve over 148,000 patients across 48 sites.

504HealthNet Vision, Mission, & Goals

Our **vision** is to be the leader in fostering accessible, comprehensive, high quality care to all people in the Greater New Orleans region.

Our **mission** is to provide support to an integrated and coordinated network of healthcare providers in the Greater New Orleans region (Orleans, Jefferson, St. Bernard, and Plaquemines Parishes), which are working together to achieve these **goals**:

1. Increase access to comprehensive primary care and behavioral health services to all people irrespective of the ability to pay.
2. Improve the quality and benefits of care.
3. Increase sustainability, effectiveness, and efficiency among the member organizations.
4. Develop linkages for a full continuum of health services.
5. Provide advocacy for the needs of community-based primary care and behavioral health providers serving underserved populations.
6. Advance an effective medical home model system of care.

Key Activities



◆ **Primary Care Access Planning Task Force:**

For the development of the Greater New Orleans Primary Care Safety Net Access Plan, 504HealthNet participated as a member of the task force. We also assessed the capacity of primary care physicians in the Greater New Orleans area and surveyed services at all access points in the region. The access plan was released in the fall of 2012 and is being used as a framework for policy recommendations to improve access to primary care.

◆ **Medicaid 1115 Greater New Orleans Community Health Connection Waiver (GNOCHC):**

504HealthNet continued to diligently work with local, State, and Federal officials to rework the GNOCHC Waiver payment methodology. In the fall of 2012, the State and Federal officials approved changes to the Waiver to improve the payment methodology. These changes were a direct result of our members' work, and will allow us to better sustain our safety net. Additionally, members joined forces to outline possible options moving forward to ensure GNOCHC patients do not lose coverage after December 2013 when the program is scheduled to end.

◆ **GNOCHC Shared Services Kick-Off:**

Through the GNOCHC Waiver, funds were made available for shared services. 504HealthNet members jointly benefited from the implementation of a shared media campaign to promote the GNOCHC program, translation services through a language line, and support for patients to receive free medications through the Cenla Medication Access Program (CMAP).

◆ **Marketplace Preparation:**

Collaboratively, 504HealthNet worked to ensure health centers and their staff are armed with information about the Health Insurance Marketplace and prepared to enroll residents on October 1, 2013.

◆ **Increased Community Presence:**

504HealthNet participated in community activities to raise awareness about the clinics and services provided, including taking part in a number of health fairs that ranged from a few hundred attendees to over 1000 at the Urban League's Education Expo. Member participation in radio advertisements increased awareness about mental health crisis services, as well as GNOCHC.

Collaborations

Fit NOLA

With 120 organizations, 504HealthNet participated in a series of forums dedicated to bringing together stakeholders committed to improving youth nutritional and physical fitness.

Emergency Preparedness

The City of New Orleans and clinics in the Greater New Orleans area began collaborating to develop a coordinated approach for communication to meet the healthcare needs of patients during and after an emergency. This project will enhance communication amongst City officials and clinics regarding knowledge of open clinics and understanding which clinic will open first to relieve pressure on the hospital system after an evacuation or emergency.

Crescent City Beacon Community

504HealthNet members continue to lead efforts with the Louisiana Public Health Institute for the Federal grant under the Office of the National Coordinator for Health Information Technology.

- ◆ Members hold three Operating Board seats and one Txt4Health Community Advisory group seat.
- ◆ Members chair and participate in all committees implementing the Greater New Orleans Health Information Exchange (GNOHIE).
- ◆ Members are engaged in a learning collaborative aimed at implementing care management teams and sharing best practices to improve health outcomes.

Future Efforts

GNOCHC

GNOCHC is scheduled to expire on December 31, 2013. Our efforts are focused on ensuring this program is extended so that patients can continue to access high quality care in a community setting.

Health Insurance Marketplace and the Affordable Care Act

Over the next year, as various provisions of the Affordable Care Act are implemented, we are dedicated to ensuring that 504HealthNet clinics are knowledgeable about the provisions and are poised to respond to the changing healthcare landscape.

Shared Services

504HealthNet providers are assessing options for shared services, clinical integration, and quality improvement. We continually cultivate new partnerships and move forward with implementing our shared vision.

Funding Sources

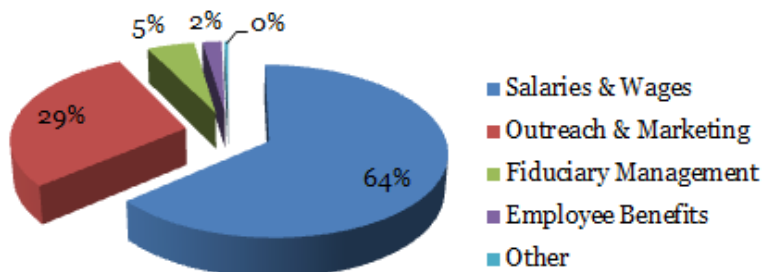
504HealthNet continues to use a model of membership dues matched with grants and philanthropy to support our work. Our operating costs and expenses have been supported by:

- ◆ Membership dues
- ◆ A Kaiser Permanente grant with East Bay Community Foundation
- ◆ Tulsa Community Foundation funds
- ◆ Crescent City Beacon Community funds
- ◆ A Greater New Orleans Foundation grant in 2009

In-kind support from our member organizations is critical to our organizational success. Members donate:

- ◆ Members' time
- ◆ Staff time from member organizations
- ◆ Meeting and office space

504HealthNet Expenses



CONTACT:

2601 Tulane Avenue, Suite 500
New Orleans, Louisiana 70119

Phone: 504.383.5524
info@504healthnet.org

www.504HealthNet.org
www.facebook.com/504HealthNet
**Text “Health” to 504.383.7580 to find
your nearest health center.**



Board of Directors

Access Health Louisiana

James Comeaux, LCSW

City of New Orleans Health Department

Karen DeSalvo, MD, MPH, MSc (Chair)

Common Ground Health Clinic

Meshawn Tarver, MPH

Covenant House New Orleans

James R. Kelly

Daughters of Charity Services of New Orleans

Michael G. Griffin, MSPH (Vice Chair)

EXCELth, Inc.

Michael Andry (Secretary)

Franciscan Missionaries of Our Lady Health System

Frank Folino, FACHE

Jefferson Community Health Care Centers, Inc.

Shondra Williams, PhD, APRN, FNP-BC

Jefferson Parish Human Services Authority

Thomas Hauth, MD (Member at Large)

LSU Health Care Network

Cathi Fontenot, MD

Mary Queen of Vietnam Development Corp.

Keith Winfrey, MD, MPH

Mercy Family Center

Rex Menasco, MBA

Metropolitan Human Services District

Hon. Calvin Johnson

NO/AIDS Task Force

Seema Gai, MD, MPH (Treasurer)

NO Musicians Assistance Foundation

E. Johann Bultman, MBA

PACE Greater New Orleans

Stephanie Smith, CPA, MAcc

St. Anna's Medical Mission

Diana Meyers, RN

St. Thomas Community Health Center

Donald Erwin, MD

Tulane Community Health Centers

Eboni Price-Haywood, MD, MPH