About 504HealthNet

504HealthNet improves the safety net health care system in the Greater New Orleans (GNO) region by providing support to its 23 member organizations, which independently collectively operate 70 Community Health Center locations serving over 160,000 patients. These Community Health Centers serve as a critical piece of the health care system because they accept Medicare, Medicaid, and will treat uninsured patients irrespective of their ability to pay, guaranteeing care for all. Today, 504HealthNet represents the majority of outpatient safety net health care in the GNO region, and its work has been crucial in promoting transformational, community-based care as well as working towards health equity in New Orleans.

504HealthNet is uniquely positioned to create sustainable community improvement in the GNO region because of its ability to work effectively at all levels of the health system. The organization takes a holistic approach to improving community health through its three program areas: outreach, education, and advocacy. 504HealthNet educates underserved residents about their options for affordable health insurance programs and primary and behavioral health care in the community. Concurrently, 504HealthNet supports its member organizations with training courses and seminars to ensure quality of care and sustainability of the clinics. Finally, the coalition works with stakeholders across the regional and state health care system to advocate for more equitable health care access.

504HealthNet Members

- Access Health Louisiana
- Anna’s Place NOLA
- Baptist Community Health Services Inc.
- City of New Orleans Health Department
- Common Ground Health Clinic
- Covenant House New Orleans
- CrescentCare
- Daughters of Charity Health Centers
- EXCELth, Inc.
- Health Care for the Homeless
- Jefferson Community Health Care Centers, Inc.
- JeffCare, a program of Jefferson Parish Human Services Authority
- LCMC Health
- LSU Healthcare Network
- Mary Queen of Vietnam Community Development Corp.
- Mercy Family Center
- Metropolitan Human Services District
- New Orleans Musicians Assistance Foundation
- Odyssey House Inc.
- PACE Greater New Orleans
- St. Thomas Community Health Center
- Teche Action Clinics
- Tulane Community Health Centers

Our Mission

Our Mission at 504HealthNet is to provide support to an integrated and coordinated network of health care providers in the Greater New Orleans region of Orleans, Jefferson, St. Bernard, and Plaquemines Parishes that are working together to achieve these goals:

1. Increase access to comprehensive primary care and behavioral health services to all people irrespective of the ability to pay.
2. Improve the quality and benefits of care.
3. Increase sustainability, effectiveness, and efficiency among the member organizations.
4. Develop linkages for a full continuum of health services
5. Provide advocacy for the needs of community based primary care and behavioral health providers serving underserved populations.
6. Advance an effective medical home model system of care.

Contact Information

504HealthNet
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(504) 658-2053 for clinic locations
Facebook.com/504HealthNet
(504) 206-6275 for administration
www.504healthnet.org
Twitter.com/504HealthNet
Program Areas

Advocacy

504HealthNet’s advocacy efforts previously focused on implementing and continuing the Greater New Orleans Community Health Connection (GNOCHC) Medicaid Waiver program which provided care for over 62,000 people. We then concentrated our efforts on Louisiana’s newly expanded Medicaid program, Healthy Louisiana, to ensure the smooth and successful transition of GNOCHC enrollees into Healthy Louisiana. Now, as Louisiana moves towards insuring over 375,000 people through Healthy Louisiana, we are examining areas for collaboration among 504HealthNet members, key stakeholders and legislators to improve healthcare delivery for everyone.

Outreach & Education

504HealthNet’s outreach and education team works directly with community members to help them learn about their options for primary care and health insurance, and to help them access these and other resources. We also develop and manage 504HealthNet’s marketing and education materials for targeted outreach as well as Medicaid and Marketplace enrollment. In 2016 we ran advertisements on Facebook and Twitter in addition to a radio and bus advertisements to increase awareness of the health centers. We also developed the Health Ambassador program, which trains community members on the basics of health insurance and primary care. The program then supports them in hosting an event for their friends and families in order to facilitate conversations about health and to educate their peers about how to get and use health insurance and primary care.

Member Services

504HealthNet’s efforts support clinic operational efficiency and capacity by providing technical assistance, group purchasing, and a comprehensive training program called 504HealthLearn. 504HealthLearn provides in-person training, online course modules, and continuing education activities to members. Clinic staff have collectively taken over 1,200 courses.
Grants and Support

Baptist Community Ministries (BCM)
BCM funded 504HealthNet to build and bolster 504HealthLearn, promoting improved quality of care and sustainability of community health centers (2015, 2016).

Greater New Orleans Foundation (GNOF)
For the fourth year, GNOF supported 504HealthNet’s work by funding general operations and staff salaries (2016).

Aetna Foundation
The Aetna Foundation funded 504HealthNet to support its outreach work connecting individuals with primary care physicians (2015, 2016).

Family USA
Families USA awarded 504HealthNet funding for its advocacy work focused on Medicaid expansion (2016).

Living Cities, City Accelerator
Living Cities supported staff time for 504HealthNet members for the Stand Up and Get Care project which helped connect individuals with primary care and health insurance (2015-2016).

Gulf Region Health Outreach Program Primary Care Capacity Project (GRHOP-PCCP)
The Greater New Orleans Primary Care Capacity Project Quality Improvement Initiative funded outreach work with the goal of moving more people into primary care and keeping them out of the emergency room (2015, 2016). PCCP funded 504HealthNet to develop shared services and support the robust network of community health centers (2015, 2016).

Propeller
Propeller provided pro-bono consulting to 504HealthNet for continued development of 504HealthLearn (2016).

504HealthNet has secured funding from GNOF, BCM, and PCCP and additional support from the Tulane Prevention Resource Center and Propeller, for 2017. Further support is continuously being sought to ensure sustainability and expansion of 504HealthNet’s work.

Signature Events

2016 Legislative Thank You Event
504HealthNet hosted an event to thank our local legislative delegation. We presented the third annual Champion of Community Care award to Representative Walt Leger III for his continued support of community health centers and the Greater New Orleans Community Health Connection.

Rock ‘n’ Bowl Team Building Event
504HealthNet brought together staff from our 23 member organizations for a bowling tournament at Rock ‘n’ Bowl. Bringing together staff from across the network for social purposes was a great way to build comradery across the various organizations.