

504 Healthnet

July - December 2013
Six Month Report



Our **vision** is to be the leader in fostering accessible, comprehensive, high-quality care to all people in the Greater New Orleans region (Orleans, Jefferson, St. Bernard, and Plaquemines Parishes).

Our **mission** is to provide support to an integrated and coordinated network of healthcare providers in the Greater New Orleans region.

JULY

AUGUST

SEPTEMBER

OCTOBER

New Executive Director Hired

504HealthNet hired a new Executive Director, Susan Todd. Ms. Todd recently returned home to Louisiana after working as a program analyst in Washington, D.C. for the Office of the Assistant Secretary for Planning and Evaluation, U.S. Department of Health and Human Services. Ms. Todd has a Master's of Public Affairs from the University of Texas.

GNOCHC 2014 Extension

504HealthNet successfully advocated for the extension of GNOCHC through 2014.

JCHCC: RFK Lafitte Clinic Opened

Jefferson Community Health Care Centers, Inc. opened the Robert F. Kennedy Lafitte Medical Clinic at 5140 Church St, Lafitte, LA 70067 (504)436-2223. The new clinic offers primary care and behavioral health services.

Proclamation from the New Orleans City Council

On September 16, 2013, the Council of the City of New Orleans proclaimed that 504HealthNet and its members should be recognized, honored, and applauded for advocating for the GNOCHC 2014 extension, providing quality access to health care for in-need New Orleans residents, and continually working toward a healthier, more equitable community.

ILH Became 504HealthNet's Newest Member Organization

Interim LSU Hospital (ILH) became 504HealthNet's newest member on October 17, 2013 represented by ILH's Senior Vice President of Operations, Paolo Zambito. ILH operates six primary care, behavioral health, and specialty care clinics.

NOELA: Pediatric Clinic Opened

Mary Queen of Vietnam Community Development Corp. opened its New Orleans East, Louisiana Community Health Center-Pediatrics at 14401 Chef Menteur Hwy, Suite C, New Orleans, LA 70129 (504)309-8390. The new clinic offers primary care services to children in New Orleans East.

FUTURE EFFORTS

GNOCHC

504HealthNet is working with state legislators and member organizations to successfully extend the Greater New Orleans Community Health Connection (GNOCHC), Medicaid Section 1115(a) Demonstration Waiver, which provides access to primary care and behavioral health services in a community health care setting for 63,000 residents of Jefferson, Orleans, St. Bernard, and Plaquemines Parishes. Originally set to expire in December 2013, this important program will continue through 2014.

Shared Services

504HealthNet providers are assessing options for shared services, clinical integration, and quality improvement. Over the next two years, 504HealthNet will be devising a business plan for choosing how to correctly allocate the GRHOP-PCCP funds before implementing the shared services model across our organizations.

The Affordable Care Act and the Health Insurance Marketplace

Over the next year, as various provisions of the Affordable Care Act are implemented, we are dedicated to ensuring that 504HealthNet organizations are knowledgeable about the provisions and are poised to respond to the changing healthcare landscape. 504HealthNet member organizations have assisted patients in enrolling in the new Federal Health Insurance Marketplace over the course of Fall 2013, and will continue these efforts throughout 2014.

SPOTLIGHT: GRHOP—PCCP Grant

504HealthNet was awarded funding from the Gulf Region Health Outreach Program (GRHOP) - Primary Care Capacity Project (PCCP) to implement a shared services plan across our 19 member organizations' sites. 504HealthNet will spend the funds over the course of two years, which will involve business planning and implementation phases of the project to decide how to best allocate the funds.

GNOF Grant

504HealthNet received a \$20,000 grant from the Greater New Orleans Foundation's (GNOF) annual IMPACT awards. The grant will support operational expenses.

FQHC Awards

Four of 504HealthNet's member organizations are newly announced Federally Qualified Health Center (FQHC) Access Point award recipients.

Congratulations: Common Ground Health Clinic, Jefferson Parish Human Services Authority, NO/AIDS Task Force, and MQVN Community Development Corp. – NOELA Community Health Center.

Health Insurance Marketplace Enrollment

504HealthNet member organizations assisted in the statewide enrollment of 17,548 people in the Federal Health Insurance Marketplace. Clinics continued efforts to educate patients about new insurance options and the impending loss of coverage for former GNOCHC-eligible patients.

Website Update

504HealthNet updated its website to allow for a more user-friendly experience, while updating the site's content to be better aligned with changes in the current healthcare reform environment. The 2013 website update allows for easier access to clinic locations and insurance options, and links users to the Federal Health Insurance Marketplace.

EXCELth's New Orleans East Clinic Opened

EXCELth, Inc. opened the EXCELth Family Health Center – New Orleans East at 9900 Lake Forest Blvd New Orleans, LA 70127 (504)620-0500. The new clinic offers primary care and behavioral health services.

Enrollment Outreach

504HealthNet coordinated mailing postcards to approximately 16,000 GNOCHC enrollees who were expected to lose coverage January 1, 2014 when GNOCHC eligibility changed from 200% to 100% FPL. The postcard detailed the changes to the GNOCHC program, and that patients should visit their health center or www.healthcare.gov for information about obtaining coverage through the Health Insurance Marketplace.



FUNDING SOURCES

504HealthNet continues to use a model of membership dues matched with grants and philanthropy to support our work. Our operating costs and expenses have been supported by membership dues, Tulsa Community Foundation funds, Crescent City Beacon Community funds, and a Greater New Orleans Foundation grant.

In-kind support from our member organizations is critical to our organizational success. Member organizations donate Board members' time, staff time, and meeting and office space.

Board of Directors

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City of New Orleans Health Department

Karen DeSalvo, MD, MPH, MSc (**Chair**)

Common Ground Health Clinic

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St. Anna's Medical Mission

Diana Meyers, RN

St. Thomas Community Health Center

Donald Erwin, MD

Tulane Community Health Centers

Eboni Price-Haywood, MD, MPH

Letter from the Executive Director

Dear 504HealthNet and Community Members,

I am grateful for the opportunity to join 504HealthNet and work on improving access to coordinated care in the Greater New Orleans region. As a native Louisiana resident, I hope to use my knowledge and experience gained from working on health policy at the Federal level to support our efforts to improve resident's health in the four-parish area. My work at 504HealthNet over the past 6 months has been guided by our mission of providing support to our integrated and coordinated network of 19 member organizations.

In my first 6 months, I witnessed three new clinic sites opening, improving access to care in new communities. We worked to extend the GNOCHC program through 2014, allowing continued health care access for 63,000 enrollees. Additionally, we received grant funds which will allow 504HealthNet to further develop shared services and enhance its capacity to serve its members.

Moving forward, I hope to continue our work towards 504HealthNet being the leader in fostering accessible, comprehensive, high-quality care to all in the Greater New Orleans region.

Sincerely,



Susan Todd, MPAff
Executive Director



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