



504 HEALTHNET

ANNUAL REPORT 2024

Quality Health Care is Nearby

504HEALTHNET MEMBER ORGANIZATIONS: 2024



Access Health Louisiana



Anna's Place NOLA



Baptist Community Health Services, Inc.



Common Ground Health Clinic



Covenant House New Orleans



CrescentCare



DePaul Community Health Centers



EXCELth, Inc.



FIT Clinic



Health Care for the Homeless



InclusivCare



Louisiana Department of Health



LCMC Health



LSU Health Care Network



Luke's House



Mercy Family Center



Metropolitan Human Services District



New Orleans Health Department



NOELA Community Health Center



New Orleans Musicians Assistance Foundation



Odyssey House Louisiana



Priority Health Care



START Corp.



Tulane Community Health Centers



University Medical Center



Thank you for your interest in 504HealthNet, Inc. We are a member association comprised of 25 diverse community health service providers with more than 75 locations to increase access to high quality care for all. 504HealthNet members provide primary care and/or behavioral health services regardless of the patient’s ability to pay, insurance status, or citizenship. 504HealthNet is dedicated to supporting this integrated network of healthcare providers that is accessible to all area residents.

As I step into the role of Executive Director after serving as interim director during a year of transition and change, I reflect on the remarkable progress of our network. In 2024, we faced significant obstacles, including the Medicaid Unwind, reductions in COVID-19 public health funding, and increasing restrictions on reproductive healthcare. Despite these challenges, our health centers, behavioral health providers, and safety net hospitals have shown incredible strength in ensuring continued access to essential care for our region’s most disadvantaged communities.

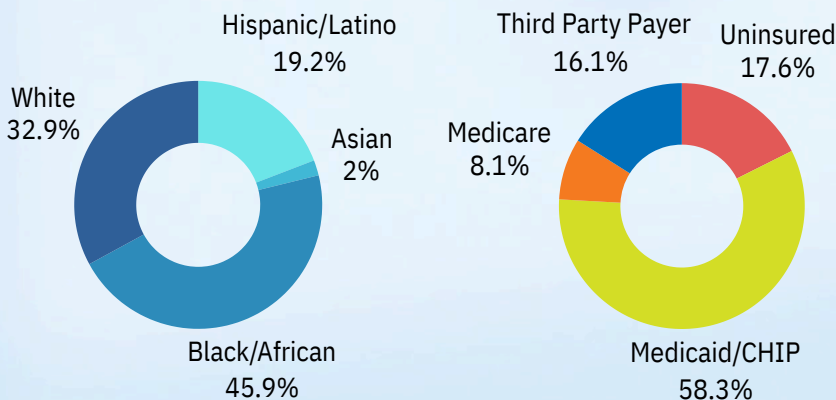
This year we focused our efforts on Medicaid Unwind and hospitality worker outreach to ensure residents maintain healthcare coverage and are connected to low-barrier, sliding-scale services—especially for those who were no longer eligible for Medicaid. 504HealthNet initiated a project to integrate comprehensive, quality contraceptive care into primary care services. And we joined the Louisiana Department of Health ESF8 Emergency Preparedness Healthcare Coalition. This collaboration will help our members better prepare for and respond to climate-related emergencies, ensuring that healthcare services remain accessible and resilient in the face of these growing threats.

As we move forward, 504HealthNet remains committed to strengthening our care coordination efforts, expanding access to care, and addressing the social determinants of health through Collective Impact. With the continued support of our members, partners, and the community, I am confident that we will continue to overcome challenges and ensure a healthier, more equitable future for all.

With care,
 Currin Wallis
 Executive Director
 504HealthNet

FQHC Services	Patients
Diabetes	15,388
Hypertension	30,339
Mental Health	39,522
Prenatal Care	1,052
Primary Care	171,557

WHO WE SERVE: PATIENT POPULATION



Data source: 2023 UDS



2024 ACCOMPLISHMENTS: MEDICAID UNWIND

Medicaid is a critical resource for the residents of the Greater New Orleans region to access healthcare. Protecting and expanding Medicaid coverage has been one of 504HealthNet's priorities since inception in 2008. During the COVID-19 Public Health Emergency, thousands of people were able to access Medicaid to ensure access to lifesaving emergency, preventative, primary and behavioral health services. In June 2023, 193,011 people were covered by Medicaid in Orleans, St Bernard and Plaquemines.

In partnership with Southeast Louisiana Area Health Education Center, 504HealthNet contributed to statewide outreach efforts to educate Medicaid members about the Medicaid Unwind process.

From June 2023-May 2024, 504HealthNet's team of Community Health Workers reached out to over **80,000** Medicaid members in Orleans, St Bernard and Plaquemines Parishes to alert them that Medicaid was returning to pre-pandemic rules. 504HealthNet's outreach reached over **68,500** people with information about the Unwind and how to start the renewal process. With a 504HealthNet Community Health Workers' support, **14,400** people initiated the renewal process.

COLLECTIVE IMPACT

504HealthNet members worked tirelessly to assist their patients to complete Medicaid renewals, update contact information and re-apply if they lost coverage. From these efforts, 504HealthNet health centers saw a 9% increase in patients with Medicaid at the end of 2023. As of July 2024, **147,629** Medicaid Members maintained their coverage in Orleans, St Bernard and Plaquemines - 76% since the beginning of the Unwinding period.



2024 ACCOMPLISHMENTS: HEALTHY HOSPITALITY

Healthcare access is a critical issue affecting various populations in New Orleans, and hospitality workers face unique challenges in obtaining necessary health services. The COVID-19 pandemic added an additional layer of complexity to the already challenging landscape of healthcare access for hospitality workers. Medicaid became even more critical during the pandemic, however, the Medicaid Unwind process disproportionately impacted hospitality workers, musicians and other culture bearers.

504HealthNet re-launched outreach through the Healthy Hospitality initiative, reaching **1,246** workers with health information, nearly **500** workers with screenings and vaccinations at health fair events, and **98** people with care coordination to directly connect them with 504HealthNet member services.

Hospitality Partners:

Gabrielle Restaurant, BJs, Coast Roast. St. Roch Tavern, Crescent City Steaks, Igor's, Verret's, Big Daddy's, Saturn Bar, Port of Call, Siberia, Phoenix, Saint Coffee, Arabella, Casa di Pasta/Kajun's Pub, Boka Bikes and Rentals, Vaughn's, J and J's, Three Muses, DBA, The Country Club, Bud Rip's, The Joint. R Bar, Emporium, HiHo Lounge, Pepp's Pub

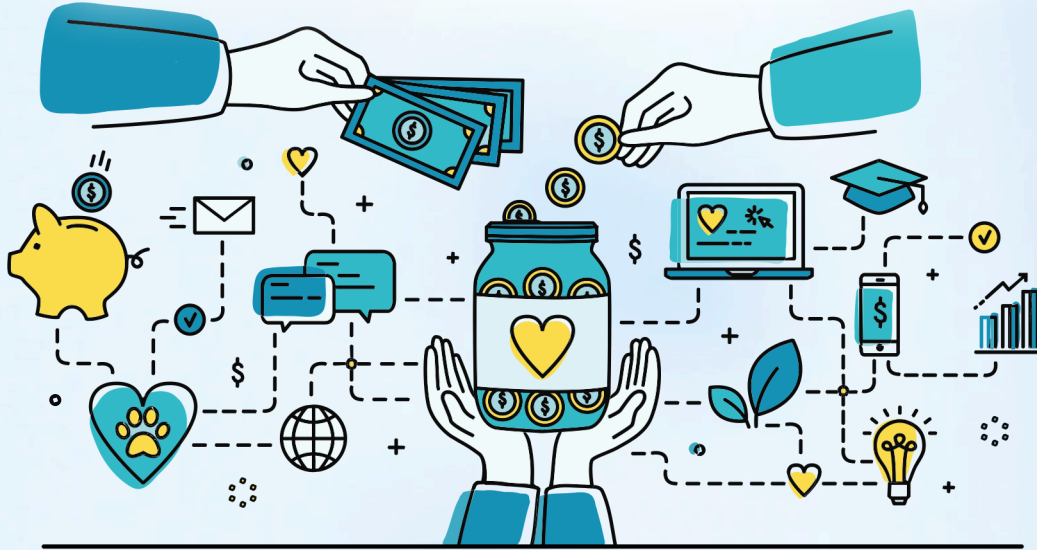


504HEALTHNET

2024 ACCOMPLISHMENTS: ACCESS TO CARE

In Spring 2024, 504HealthNet formalized a collaboration with Upstream, USA to increase access to comprehensive contraceptive care. Together, we aim to improve reproductive healthcare for over 55,000 women and people of reproductive age.

Currently, 8 504HealthNet primary care organizations have initiated partnership with Upstream to receive technical assistance and training to offer non-biased, non-coercive contraceptive counseling and access to a full range of methods.



2024 ACCOMPLISHMENTS: FUNDRAISING

GRANTING AGENCY	AMOUNT
UPSTREAM, USA	\$200,000 <i>(committed over a 2-year period)</i>
Greater New Orleans Foundation	\$5,000
Donations	\$8,272

Our team continues to recalibrate to our community's needs so that we can meet people where they are physically, emotionally, and medically. Please consider contributing to our efforts. We welcome your tax-deductible donation via [our secure PayPal account](#).

